



# Services

All around communications.

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A MONTHLY NEWSLETTER

## WT Services reminds eligible seniors scholarship application deadline of April 8 is rapidly approaching

Spring can prove both an exciting and hectic time for seniors amidst the whirlwind of activities preceding graduation time.

Amidst all of the goings-on it's important to remember to deal with the vital business that must be taken care of in preparing to attend college.

Senior students in Hereford are reminded that WT Services is now accepting applications for scholarships that will be awarded students in Hereford, Friona, Bovina, and Bushland in May.

Scholarships are open only to students whose parents or guardians are WT Services customers,

or, to students who are WT Services customers themselves.

Applicants must be high school seniors who are candidates for graduation this spring.

An official application form, accompanied by two letters of recommendation, and a wallet-size photo must be submitted.

One of the letters of recommendation must be from a teacher, principal, or counselor from the high school that the applicant is currently attending.

In Hereford, applications may be picked up at the WT Services office at 119 East 4th, or at the Hereford High School counselor's office.

Applications and rules may be picked up at the WT Services office in Friona at 1010 Columbia, and will be provided to the counselor's offices at Friona, Bovina, and Bushland high schools.

To be considered, applications must be fully completed, legibly typed or written, have no attachments other than the photo and two required letters of

recommendation, and must be received at the offices of WT Services, Inc. P.O. Box 1776, Hereford, Texas 79045, no later than April 8, 2015

Mechanics of the scholarships include the following:

\* WT SERVICES scholarships may be used at any state or church-sponsored college or university, or at any accredited vocational or technical school.

\* Recipients must maintain a minimum of twelve

credited hours throughout each semester.

Or they may have full-time student status at vocational or trade schools.

\* Upon enrollment or pre-enrollment for the fall semester, recipients must send WT SERVICES a confirmation from the registrar's office.

Should a recipient drop out of school for any reason, the unused portion of the scholarship will be rescinded.

## Enhanced 911 landline service gives emergency peace of mind

Have you understood only a few words of a discussion, or had a conversation disappear completely during a cell phone call lately?

What if the life of your child or grandchild, an elderly parent, or your own safety were dependent on such "iffy" service?

In the event of a fire or medical emergency, when seconds count, what if a

child in your home couldn't tell emergency responders where they were, or responders couldn't find them because the child dialed 911 on a cell phone. Cell phones can't provide your location if you can't speak or don't know where you are.

For about 47 cents a day you can have the peace of mind of knowing that you have reliable Enhanced

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Hereford: A Smart Community—with Fiber to the Premise—by WT Services.

## Enhanced 911 gives peace of mind...from Page 1

911 service via dependable landline from WT Services, Incorporated

Enhanced 911 via your landline service from WT Services automatically gives your physical address to the

911 operator in the event of an emergency—even if the caller can't talk or adequately describe where they are.

The latter can be especially important where

children and the elderly are concerned.

Accurate, affordable, dependable 911 location capability comes standard with landline service provided by WT Services, Incorporated

in Hereford.

Don't be caught without a phone when you need it the most.

WT Services is proud to provide Enhanced 911 in the communities that we serve to display your phone number and exact location in a crisis situation.

Get connected for safety. Contact our Hereford office at 360-9000.

## Lifeline aid program offers discount on phone bills of qualifying participants

Lifeline, a government assistance program, offers a discount on the monthly telephone bill of qualifying low-income consumers to help make telephone service affordable. Aspects and limitations of the program include the following:

- Lifeline receives its support from the Federal Universal Service Fund.
- Lifeline is non-transferable.
- Only eligible consumers may enroll for the Lifeline program.
- Only one Lifeline discount is allowed per household.

To qualify for Lifeline, subscribers must have an income at or below 150% of the federal Poverty Guidelines, or they may participate in a variety of assistance programs including the following: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA)

Low-Income Home Energy Assistance (LIHEAP) Health benefits coverage under the state Children's Health Insurance Program (CHIP), Temporary Assistance to Needy Families (TANF), The National School Lunch Program's Free Lunch Program.

Universal Service support includes Lifeline assistance providing federal discounts for WT Services Hereford customers of \$9.25 and state discounts of \$6.42 for a total Lifeline discount of \$15.67 to aid with the cost for basic monthly local telephone service.

For more information, to see if you qualify or for a Lifeline Enrollment Form to self-certify, contact: •WT Services, Inc. P.O. Box 1776, or 119 East 4th Street, Hereford, TX 79045, or call 806-360-9000. •Lite-Up Texas 1779 Wells Branch Parkway Suite 110B #357 Austin, TX 78728 or call

toll free at 1-866-454-8387 [www.liteuptexas.org](http://www.liteuptexas.org)

**Lifeline consumers will be required to make certain certifications upon signing up for Lifeline service and renewals are required.**

### Downtown office open on Saturday

Because we know that 8-5 Monday through Friday business hours don't work for everyone, WT Services offers extended Saturday hours from 9 a.m. to noon at its downtown Hereford office at 119 East 4th.

Customers can call or come by on Saturdays to pay bills or talk to us about our state-of-the-art Broadband Internet, Cable TV and telephone service, and to sign up or conduct other business.

The drive-up payment window is also open.

### Network upgrade is now underway

Increased bandwidth and an improved online experience are coming soon for WT Services and West Texas Rural Telephone customers.

Upgrading the networks of both companies with routers should be completed in April in phase I of the project.

Adding routers will upgrade connections between central offices, increase bandwidth capacity, and provide faster, more consistent and reliable service, says Allen Hyer, WTRT systems and facilities manager.

Phase 2 involves an Internet upgrade to improve capacity and resiliency.

**New upgraded package offers will also soon be offered to subscribers in Hereford, Friona, Bovina, and Bushland.**