



Services
All around communications.

A MONTHLY
NEWSLETTER

WTS Connection

Application deadline is April 8

Time's a wasting to apply for WTS scholarship

Time's a wasting for Hereford High School seniors whose families have a business relationship with WT Services to apply for the firm's first scholarships to be awarded this spring.

WT Services is accepting scholarship applications through April 8 from senior students in Hereford, Friona, Bovina, and Bushland who will graduate this spring.

Scholarships, to be awarded in May, are open only to students whose parents or guardians are WT Services customers, or, to students who are WT Services customers themselves.

Applicants must be high school seniors graduating this spring.

An application form, two letters of recommendation, and a wallet-size photo must be submitted. One letter must be from a high school teacher, principal, or counselor.

In Hereford, applications may be picked up at the WT Services office at 119 East 4th, or at the Hereford High School counselor's office.

Payment by draft earns 1% discount

WT Services customers in Hereford can take advantage of a one percent discount by paying their bill by bank draft.

Customers who authorize this form of payment agree to have their bank account drafted for the amount of their outstanding balance on their account with WT Services. Drafts will occur between the 20th and 23rd of each month.

To arrange for payment of your WT Services bill via bank draft and net the one percent savings, contact the WT Services office in Hereford at 119 East 4th for the authorization form .

In Friona, applications and rules may be picked up at the WT Services office at 1010 Columbia, and are available at counselor's offices at Friona, Bovina, and Bushland high schools.

Applications must be fully completed, legibly typed or written, have no attachments other than the photo and two required letters of recommendation, and must be received at the offices of WT Services, Inc. P. O. Box 1776, Hereford, Texas 79045, no later than April 8, 2014.

Mechanics of the scholarships include the following:

* WT SERVICES scholarships may be used at any state or church-sponsored college or university, or at any accredited vocational or technical school.

* Recipients must maintain a minimum of 12 credited hours throughout each semester, or have full-time student status at vocational or trade schools.

* Upon enrollment or pre-enrollment for the fall semester, recipients must send WT SERVICES a confirmation from the registrar's office. Should a recipient drop out of school

for any reason, the unused portion of the scholarship will be rescinded.

Windows upgrade

As of April 8, there will be no new security updates, non-security hot fixes, free and paid assisted support options, or online technical content updates for Windows XP or Windows Office 2003. Running these programs after April 8 could cause not only security issues, but also compatibility problems as some software solutions may not support the old operating system. WTRT computer shop personnel and Microsoft say customer options are to buy a new computer or "risk it" with the old system. A hardware upgrade would

(See **UPGRADE**, Page 2)

Online contact for radio shops

Customers with two-way radio needs may contact WT Services radio shops in Hereford and Amarillo online. Go to wtstx.com to browse merchandise and services offered.

INSIDE THIS ISSUE

Lifeline assistance available Page 2

FUS surcharge increasing Page 2

Cable TV extras from the remote.. Page 2

Lifeline assistance program offers discount

Lifeline, a government assistance program, offers a discount on the monthly telephone bill of qualifying low-income consumers to help make telephone service affordable.

Aspects and limitations of the program include the following:

- Lifeline is supported by the federal Universal Service Fund (USF)
- Lifeline is non-transferable
- Only eligible consumers may enroll for the Lifeline program.
- Only one Lifeline discount is allowed per household

To qualify for Lifeline, subscribers must either have an income at or below 150% of the federal Poverty Guidelines.

Alternatively, they may participate in a variety of assistance programs including the following: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA) Low-Income Home Energy Assistance (LIHEAP) Health benefits coverage under the state Children's Health Insurance Program (CHIP), Temporary Assistance to Needy Families (TANF), The National School Lunch Program's Free Lunch Program

Universal Service support includes:

- Lifeline assistance that provides federal discounts for WT Services Hereford customers of \$9.25 and state discounts of \$6.42 for a total Lifeline discount of \$15.67 to aid with the cost for basic monthly local telephone service.
- Toll Limitation Service that

allows you to control your long-distance charges

For more information, to see if you qualify or for a Lifeline Enrollment Form to self-certify, contact:

- WT Services, Inc. P.O.

Box 1776, or 119 East 4th Street, Hereford, TX 79045, or call 806-360-9000.

- **Lite - Up Texas** 1779 Wells Branch Parkway Suite 110B #357 Austin, TX 78728 or call

toll free at 1-866-454-8387 www.liteuptexas.org

Lifeline consumers will be required to make certain certifications upon signing up for Lifeline service and renewals are required.

FUS Surcharge Factor increasing

Effective April 1, 2014, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will increase. This is the result of an increase in the Federal Communications Commission's (FCC) universal

service fund contribution factor from 16.4% to 16.6%.

The amount of the FUSC on your bill is calculated in accordance with FCC rules. It involves applying the new universal service contribution factor of 16.6% (0.166) to the

rates for interstate services that you used.

The federal universal service fund program is designed to keep local service rates affordable for all customers in all areas of the United States.

Cable TV extras from WT Services

WT Services cable TV customers in Hereford and Bushland who receive their signal via fiber optic cable have access to several cable TV extras via their remote.

- **CALLER ID**-Incoming phone calls are automatically identified on your TV screen if you have both TV and telephone service with WT Services. Just go to menu settings on your remote, enter the password 1234, push OK, scroll to caller ID, hit the OK button, push submit, and OK again. You can also adjust the time that the number remains on screen from 5 to 45 seconds.

- **SAP**-This remote function switches programming from English to Spanish if the program is in both. Just touch the STP button, then the SAP button at the bottom of the remote.

- **AUTO TUNE**- Your TV can be set to switch to a particular station at a certain time. Push the guide button on the remote,

scroll to where you want, and push the OK button. When the screen asks for your preferences, schedule events daily or weekly, push auto tune, OK, and auto switch to channel.

- **MULTIPLE CHANNEL FAVORITES**-You can set up several channel favorites for the various people in your home. Push the menu button, favorites tab, select the action you desire with favorites, scroll to create and hit OK, then personalize each family member's favorites when a heart pops up. Once you've listed all of the preferred channels go to update, press OK, and follow the guide button to favorites.

- **DOT DAILY CHANNEL 700**-This is a unique channel included under expanded channel offerings that offers local and distant destination weather conditions, along with news, sports, and entertainment information. Tune to Channel 700 and you can tab for a wide array of weather information.

There are tabs for current conditions, the local forecast for the day, the extended weather forecast, and view local weather radar tracking developing conditions. Headed out of town for business or pleasure? You can even check the weather where you're headed either by city name or location zip code. There's also a news in pictures feature, entertainment news—even an Astrology option. Simply push exit when you have finished reviewing the wide range of available information.

Upgrade...from Page 1

be needed for Windows and Office upgrading. If Windows XP is still being used and the migration will not be complete by April 8, Microsoft is eager to help customers get the process done. For complete details including instructions for moving to Windows 7 or Windows 8, visit www.microsoft.com.