



Services Friona/ Bovina

All around communications.

A MONTHLY NEWSLETTER

WTS Connection

Deadline to apply for WT Services scholarship April 8

Last call for senior students at Friona and Bovina high schools who plan to apply for the new WT Services Scholarship this spring. The deadline to turn in application forms is April 8 at 5 p.m.

Scholarships, to be awarded in May, are open only to students whose parents or guardians are WT Services customers, or to students who are WT Services customers themselves.

Applicants must be high school seniors graduating this spring.

An application form, two

letters of recommendation, and a wallet-size photo must be submitted. One letter must be from a high school teacher, principal, or counselor.

In Friona, applications and rules may be picked up at the WT Services office

Payment by bank draft

nets discount of 1%

WT Services Friona/Bovina customers can get a one percent discount by paying their bill by bank draft.

Customers who authorize draft payment agree to have their bank account drafted for the amount of their outstanding balance on their account with WT Services. Drafts will occur between the 20th and 23rd of each month.

To arrange for payment of your WT Services bill via bank draft and net the one percent savings, contact the WT Services office in Friona at 1010 Columbia to obtain the necessary authorization form that includes bank routing and account information.

at 1010 Columbia, and are available at counselor's offices at Friona and Bovina, high schools.

Applications must be fully completed, legibly typed or written, have no attachments other than the photo and two required letters of recommendation, and must be received at the offices of WT Services, Inc. P.O. Box 1776, Hereford, Texas 79045, no later than 5 p.m. April 8, 2014.

Mechanics of the scholarships include the following:

*WT SERVICES scholarships may be used at any state or church-sponsored college or university, or at any accredited vocational or technical school.

* Recipients must maintain a minimum of 12 credited hours throughout each semester, or have full-time student status at vocational or trade schools.

* Upon enrollment or pre-enrollment for the fall semester, recipients must send WT SERVICES a confirmation from the reg-

istrar's office. Should a recipient drop out of school for any reason, the unused portion of the scholarship will be rescinded.

Universal Service charge increasing

Effective April 1, 2014, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will increase as a result of an increase in the Federal Communications Commission's (FCC) universal service fund contribution factor from 16.4% to 16.6%. The amount of the FUSC on your bill is calculated in accordance with FCC rules by applying the new universal service contribution factor of 16.6% (0.166) to the rates for interstate services that you used. The federal universal service fund program is designed to keep local service rates affordable for all customers in all areas of the United States.

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What's on television for Friona/Bovina customers

These channels are available in Friona and Bovina through WT Services...

2, 81.1 HD..... KACV (PBS)	18..... SHOWTIME	40..... TV LAND	60..... GOLF CHANNEL
3..... THE CW	20..... STARZ	41..... SPIKE	61..... FOX SPORTS ESPANOL
4, 82.1 HD..... KAMR (NBC)	21..... ENCORE	42..... VH-1	62..... QVC SHOP
5, 83.1 HD..... KCIT (FOX)	23..... DISCOVERY	43..... HSN	63..... FOX NEWS
6..... LOCAL	24..... LIFETIME	44..... CARTOON NETWORK	64..... OWN
7, 81.2 HD..... KVII (ABC)	25, 89.1 HD..... TBS	45..... SCI-FI NETWORK	65..... KZBZ
8..... GLC	26..... WGN	46, 88.2 HD..... HGTV	66..... TELEFUTURA
9..... UNIVISION	27, 85.1 HD..... FOX SPORTS SW	47..... TNT	67, 88.1 HD..... THE FOOD NETWORK
10, 82.2 HD..... KFDA (CBS)	28..... DISNEY CHANNEL	48..... CNN	68..... NBC SPORTS
11..... ESPN CLASSIC	29..... TBN	49..... HALLMARK	69 NEWSCHANNEL 10 WEATHER
12, 84.1 HD..... ESPN	30..... ABC FAMILY	50..... CNBC	70., 85.2 HD..... NFL
13..... ESPN 2	31..... NICKELODIAN	51..... A&E	71..... RFDTV
14..... HBO	32..... HISTORY CHANNEL	52..... C-SPAN 1	72..... ANIMAL PLANET
15..... HBO2	33..... CMT	53..... C-SPAN 2	73..... GAC
17..... TMC	34..... USA	54..... HLN	74..... FOX BUSINESS
	35..... WEATHER CHANNEL	55..... MTV	75..... TV GUIDE
	36..... E!TV	56..... GALAVISION	76..... LOCAL
	37, 86.1 HD..... AMC	57..... TELEMUNDO	95..... FX
	38, 90.2 HD..... TRAVEL CHANNEL	58..... MSNBC	96..... NATIONAL GEOGRAPHIC
	39..... TLC	59..... G4-TV	

Lifeline helps qualifying low income with phone bills

Lifeline, a government assistance program, offers a discount on your monthly telephone bill for qualifying low-income consumers to make telephone service affordable.

Aspects and limitations of the Lifeline program include:

- Lifeline is supported by the federal Universal Service Fund.
- Lifeline is non-transferable
- Only eligible consumers may enroll in the Lifeline program.
- Only one Lifeline discount is allowed per household

To qualify for Lifeline, subscribers must either have an income at or below 150% of the federal Poverty Guidelines, or participate in assistance programs.

Assistance programs include the following: Medicaid, the Supplemental Nutrition Assistance Program (SNAP), Supplemental Security In-

come (SSI), Federal Public Housing Assistance (FPHA) Low-Income Home Energy Assistance (LIHEAP) Health benefits coverage under the state Children's Health Insurance Program (CHIP), Temporary Assistance to Needy Families (TANF), The National School Lunch Program's Free Lunch Program

Universal Service support includes:

- Lifeline assistance in Friona/Bovina that provides federal discounts of \$9.25 and state discounts of \$5.15 for a total Lifeline discount of \$14.40 for basic monthly local telephone service (Service as low as \$7.91 per month)

- Toll Limitation Service that allows you to control your long-distance charges

For more information, to see if you qualify or for a Lifeline

Enrollment Form to self-certify, contact:

- WT Services, 1010 Columbia, Friona, TX 79035 (806) 250-5555

- You may get in contact with Lite-Up Texas at 1779 Wells Branch Parkway Suite 110B #357

Austin, TX 78728 or call toll free at 1-866-454-8387 www.liteuptexas.org

Lifeline consumers will be required to make certain certifications upon signing up for Lifeline service and renewals are required.

Windows upgrade necessary April 8

As of April 8, there will be no new security updates, non-security hot fixes, free and paid assisted support options, or online technical content updates for Windows XP or Windows Office 2003. Running these programs after April 8 could cause not only security issues, but also compatibility problems as some software solutions may not support the old operating system. WTRT computer shop personnel and Microsoft say customer options include buying a new computer

or "risking it" with the old system in hopes that patches might fix any problems.

A hardware upgrade would be needed for Windows and Office upgrading. If Windows XP is still being used and the migration will not be complete by April 8, Microsoft is eager to help customers get the process done. For complete details including instructions for moving to Windows 7 or Windows 8, visit www.microsoft.com.